

# 冷氣卡儲值機 Q&A

## FAQs for Air Conditioner activation card

1、冷氣卡儲值機位置於學二舍(宿舍警衛室旁)。

The machine is located in D2(Building Two), next to the security office.

There are 3 kinds of functions, purchase card, value add and balance query.

2、冷氣儲值機不找鈔、不退鈔功能，所以請投入剛好金額。

This machine will not make changes. Please insert the exact amount of money that you need.

You can not cancel after the money is invested.

3、沒有冷氣卡怎麼辦？(購買冷氣卡片及儲值請分開操作)

先至冷氣儲值機購卡，卡費“只要 200 元”(製卡費 70 元+已儲值 130 元)，買完卡片後這張卡片有 130 元的餘額，如果要再加值，請先退卡後再重新插入冷氣卡儲值。(請先買卡片(200 元)→退卡→重新插卡在儲值。)

New Card Purchase:

1. You can purchase a new air conditioner activation card from the machine by pressing “Purchase card.”

2. Each new air-conditioner activation card costs NT\$ 200 dollars including NT\$ 70 processing fees. The actual amount available for electricity is NT\$ 130.

3. Exit the new card you just purchased before adding more value to the new card.

4、如果我有冷氣卡要怎麼儲值？

插入冷氣卡片後，請依面板上指示操作，本機台僅收 100 元及 500 元紙鈔，機器不找鈔、不退鈔，所以請投入欲儲值的金額。

Top up:

1. You can top up from the machine by pressing “Value add”.

2. The machine accept only NT\$100 bills and NT\$500 bills, no change.

3. This machine will not make changes. Please insert the exact amount of money that you need.

## 5、冷氣儲值機異常或故障要找誰？

What to do when the machine is malfunctioned?

1. 白天時段：上午 08:30~11:30 下午 14:00~16:30 學二舍【宿舍辦公室】找薛小姐；電話 05-6315171。

Contact the Dorm Manager, Ms. Xue. Tel: 05-6315171

The Dorm Office is in D2(Building Two).

Working Hours: 08:30a.m.~11:30a.m. , 14:00p.m.~16:30p.m.

2. 晚上時段:請掃機台上的 QR Code，進行線上報修。

Scan the QR code to report to the Online Repair System.

## 6、冷氣儲值機故障想要儲值怎麼辦？

What to do when you want to top up, but the machine is malfunctioned?

1. 白天時段：上午 08:30~11:30 下午 14:00~16:30  
學二舍【宿舍辦公室】

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The Dorm Office is in D2(Building Two).

Working Hours: 08:30a.m.~11:30a.m. , 14:00p.m.~16:30p.m.

2. 晚上時段:請掃機台上的 QR 扣，進行線上報修。

Scan the QR code to report to the Online Repair System.

## 7、冷氣卡被鎖卡怎麼辦？

自行至大同 3C，雲林縣虎尾鎮林森路二段 259 號(虎尾天橋台西客運站旁)請商家協助處理。

If your air conditioner activated card is locked, you can look for help from the seller, Tatung 3C.

The store is next to the Taihsi bus station, near Huwei footbridge.

Address: No. 259, Sec. 2, Linsen Rd., Huwei Township, Yunlin County.



# Student Dormitory Map

F. Faculty and Staff Dormitory

E. New Dormitory



A. Recreation Hall & Parking



D2. Boys Building Two



C. Basketball Court



B. Walking Trail



D1. Girls Building One



D3. Boys Building Three